CQS z.s. Prosecká 412/74, 190 00 Praha 9 - Prosek Czech Republic

CQS is the Certification Body No 3029 accredited according to Standard EN ISO/IEC 17021-1:2015 by the Czech Accreditation Institute for the Certification of Management Systems





CERTIFICATE

No.: CQS 23/2019

CQS certifies that the Service management - IT of



MERIT GROUP a.s. Březinova 136/7, Hodolany, 779 00 Olomouc, Czech Republic

has been assessed and found to be in conformity with the requirements of

ISO/IEC 20000-1:2011

This certificate is valid for:

The IT Services Management System supporting the provision of the following services:

- Provision of IT services, particularly in the area of information infrastructure installation, operation, servicing and administration
- Provision of Internet and Data Centre services, including proactive monitoring, management, supervision centre operation and customer Helpdesk

Expiry date:

17.09.2021

Certification decision: 21, 02, 2019

Date of issue:

21 02 2019

The first certification: 29. 01. 2010





Jana Olšanská Managing Director



CQS Members*: