



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

CQS has issued an IQNet recognized certificate that the organization:

MERIT GROUP a.s.

*Březinova 136/7, Hodolany, 779 00 Olomouc, Czech Republic
and BRANCH - PRAHA: Plynární 1617/10, 170 00 Praha 7*

has implemented and maintains a

Service Management System – IT
for the following scope

- *Provision of IT services, particularly in the area of information infrastructure installation, operation, servicing and administration*
- *Provision of Internet and Data Centre services, including proactive monitoring, management, supervision centre operation and customer Helpdesk*

which fulfils the requirements of the following standard:

ISO/IEC 20000-1:2018

Issued on: 2021 – 02 – 23

Expires on: 2022 – 01 – 28

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: CZ – 23/2019



Alex Stoichitoiu
President of IQNet

Tomáš Hruška
President of CQS



IQNet Partners*:

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IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com