



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

IQNet and CQS  
hereby certify that the organization

**MERIT GROUP a.s.**

Březinova 136/7, 772 00 Olomouc, Czech Republic

for the following services

The IT Services Management System that supports the provision of the following services:

- Provision of IT services, particularly in the area of information infrastructure installation, operation, servicing and administration
- Provision of Internet and Data Centre services, including proactive monitoring, management, supervision centre operation and customer Helpdesk

has implemented and maintains a

**Service Management - IT**

which fulfills the requirements of the following standard

**ISO/IEC 20000-1 : 2011**

Issued on: 2016 – 01 - 29  
Validity date: 2019 – 01 - 28

**Registration Number: CZ – 17/2016**



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